

# Rapid Transit System Newsletter



CITY VIEW

*Trolley*

RAPID CITY

## New Adventures for the City View Trolley!

The Rapid Transit System has been operating the City View Trolley since 2007 providing a guided tour of our hometown to residents and tourists alike. Unfortunately, in the summer of 2020 (COVID) RTS began to have a difficult time staffing the Trolley which caused limited days, reduced hours and even whole summer cancelations.

Last summer, 2022, Visit Rapid City approached RTS about acquiring the City View Trolley. After those discussions, Visit Rapid City officially purchased the three trolleys from the Rapid Transit System. With RTS staff volunteering their time to assist in the transfer, Visit Rapid City have begun operating their own trolley program. Here is some information directly from the Visit Rapid City website:

*Experience the best of Rapid City, South Dakota on the City View Trolley Tour! See downtown Rapid City, West Boulevard Historic District, and city landmarks like a quirky green dinosaur while riding the Rapid City trolley. This tour is perfect for visitors who want to explore the city's top sites in a fun and convenient way. Book your Rapid City trolley tour today and discover why life is jolly when you ride the trolley!*

For more information go to: [www.visitrapidcity.com](http://www.visitrapidcity.com)

### Inside this issue

1. City View Trolley
2. Summer Fun
2. Festivals & Parades
2. Parking
3. Inside Peek
3. Fares
3. Meet the Staff
3. Fun Facts
4. New Holidays
4. Construction Update
4. Free Travel Training

### Contact Information:

Rapid Transit System  
Milo Barber Bus Depot  
333 6th Street  
Rapid City, SD 57701  
(605)-394-6631  
[www.rapidride.org](http://www.rapidride.org)  
We are on Facebook!

### Hours of Operation

Rapid Ride operates M-F  
from 6:20am - 5:50pm  
and Saturdays from  
9:50am - 4:40pm.

Dial-A-Ride operates M-F  
from 6:10am—5:30pm  
and Saturdays from  
8:30am - 5:30pm.

Office hours are M-F from  
7:00am until 5:30pm.

Lobby hours are M-F from  
7:30am—5:00pm

### Management Team

-Megan Gould-Stabile  
Division Manager

-Kendra Magelky  
Operations Coordinator

-Dan Washenberger  
Route Supervisor

-Matt Bright  
Route Supervisor

### **UPCOMING CLOSURE DATES:**

*Tuesday, July 4th*

*Monday, Sept. 4th*

Location	Route(s)
Roosevelt Swim Center	Roosevelt or Coolidge
Roosevelt Ice Arena	Roosevelt or Coolidge
Jimmy Hilton Pool	Borglum
Parkview Pool & Park	Coolidge, Washington or Lincoln
Horace Mann Pool	Coolidge or Roosevelt
Bike Skills Park	Borglum
Canyon Lake Park	Borglum
Chuck Lien Family Park	Borglum
Founders Park	Borglum
College Park	Coolidge
Dinosaur Park	Borglum
Halley Park	Borglum
La Croix Park	Lincoln, Coolidge or Washington
Legion Park	Roosevelt or Coolidge
Market Park (Farmer's Market)	Roosevelt or Coolidge
Mary Hall Park	Borglum
Memorial Park	Any – near depot
Promenade & Legacy Commons	Any – near depot
Robbinsdale Park	Washington or Lincoln
Roosevelt Park	Roosevelt or Coolidge
Sioux Park	Borglum
Star of the West	Jefferson
Steele Avenue Park	Jefferson
Storybook Island	Borglum
Thomas Park	Coolidge, Washington or Lincoln
Willow Park	Roosevelt
Wilson Park	Washington, Lincoln, Roosevelt or Coolidge

## Summertime Fun in Rapid City!

Are you wanting to enjoy one of the amazing pools or parks operated by the City of Rapid City this summer? You're in luck! With all kids riding for free, accessing what the Parks & Recreation Department has available is easier than ever. Here is a list of parks and pools that have bus stops within walking distance and which routes can take you there. Need more information or guidance? Just give our dispatch office a call or request a free Travel Training Session.



## Festivals, Parades, and More!

Rapid City is full of wonderful summertime events that close down streets so our community can come together and have a great time. From Summer Nights to Car Shows, downtown Rapid City is a busy place in the summer.

Sometimes, these street closures can directly affect a bus's normal route. When this happens, we don't stress! Drivers will simply deviate in a manner that is safe, quick and misses as few stops as possible.

Don't be surprised to see a bus driving somewhere you don't normally see them. Usually, we are back on track in a jiff and most riders will not be affected.

## RTS Parking: Yes's & No's

**Yes:** private vehicle parking in designated parking spaces on Apolda or 6th Street.

**Yes:** tour bus parking in designated parking spaces on Apolda.

**Yes:** utilizing designated "loading zones" for pick-up or drop-offs.

**No:** parking any vehicle in spaces labeled "RTS Only" at any time.

**No:** parking in any employee parking spaces in parking lot at depot (downtown) or bus barn (Center St.) at any time.

**No:** parking or driving through depot island (where buses drop off and pick up passengers).

## Inside Peek: Bus Cleaning

How are the buses kept clean? In reality, it is a group effort by multiple staff members. Rapid Ride buses are cleaned daily by the drivers. The morning driver has some cleaning duties before the buses are ever on the road and the afternoon drivers finish the cleaning at the end of the day. Dedicated staff are responsible for washing the outside of these buses multiple times per week. For Dial-A-Ride, the drivers clean the inside and outside of their buses on a daily basis; sometimes before they hit the road and sometimes when they are done transporting riders for the day. Buses also receive a deep cleaning on a weekly, rotational basis. In the event of a mess in the middle of a shift, multiple staff members will come together to address the issue and get the bus back out on the road or swapped out if needed as quickly as possible to avoid delays for riders.

*"I really enjoy the people I work with. Everyone here takes pride in what we do for our community". Kendra Magelky, Operations Coordinator*



**Bonnie  
Marion,  
Rapid  
Transit  
Operator**

### Meet the Staff: Bonnie

Bonnie is Rapid Transit's most experienced driver with 28 years with RTS and 44 total years of driving under her belt. She began her career in LA and San Francisco, CA where she provided transportation in high density areas. Her favorite aspect of her job is her ability to be independent and she gets to see something new everyday. She is the captain of her ship! Bonnie is a proud mother of two children that she shares with her husband of 42 years. She enjoys riding motorcycles, snow and water skiing, horseback riding, playing piano and crocheting. As a painter, Bonnie always leaves everyone in awe of her masterpieces.

### What's the Fare?

#### Rapid Ride

Adult Fare: \$1.50  
Elderly or Disabled Fare: \$0.75  
Adult 10-Ride Ticket: \$13.50  
Elderly or Disabled 10-Ride Ticket: \$6.75  
Unlimited Monthly Pass: \$30.00

Youth Riders: Free all day everyday  
Elderly (60+): Free on Fridays

#### Dial-A-Ride

Zone 1 Fare: \$3.00  
Zone 2 Fare: \$3.50  
Zone 1 10-Ride Ticket: \$27.00  
Zone 2 10-Ride Ticket: \$31.50  
Unlimited Monthly Pass: \$90.00

Drivers accept checks, vouchers or exact cash. Depot staff accept cards, checks, vouchers or cash.

### Fun Facts

In the year 2022, the Rapid Transit System provided a total of 210,702 trips

# New City of Rapid City and RTS Holidays



In May, 2023 Mayor Steven Allender announced that the City of Rapid City will begin observing two new, federally recognized Holidays. Starting in 2023, City Office will be closed on Juneteenth and Native American Day. Consequently, the Rapid Transit System will have two additional Holiday Closures each year. “It is my hope Rapid Citians will utilize these two days as a time for critical reflection on the importance of Juneteenth as the anniversary of the end of slavery in America, and of Native American Day as an opportunity to recognize the spirit, the culture, the history and the impact of Native Americans – past and present – on our community and state,” said Allender.

---

*“You guys do a really great job and we really appreciate you all. Thank you.”*  
*Parent of Dial-A-Ride Passenger*

---

## Construction Update:

**Route:** Roosevelt  
**Location:** Star Village  
**Number of stops:** 2  
**Expected to Re-Open:** 11/2023

**Route:** Washington  
**Location:** 5th & St. Patrick  
**Number of stops:** 2  
**Expected to Re-Open:** TBD

**Route:** Coolidge  
**Location:** Lacrosse & Omaha  
**Number of stops:** 2  
**Expected to Re-Open:** TBD

## Free Travel Training for Youth and Families

While we are all enjoying summer in South Dakota, it will be back to school time before we know it. Here at RTS, we know the importance of getting kids to school and the struggles that many families face in that arena.

In addition to all students riding for free, Rapid Ride offer free Travel Training to any student or family who is needing a little guidance to navigate the system.

In an effort to help students and parents even further, RTS offers parents to ride for free with their child for a period of time at the beginning of the school year in order to practice riding the bus with their students. Stay tuned for more information and dates in August.

While no pass or ticket is required, high school students should be prepared to show a school or photo ID and all students should have a registration form completed for safety purposes. This can be found on our website, [www.rapidride.org](http://www.rapidride.org) or picked up at the depot, 333 6th Street.